

PRIVACY POLICY

§ 1.

[General provisions]

1. This Privacy Policy sets out the rules of processing personal data and other data collected from Users in connection with the operation of the Service.
2. This Privacy Policy is an integral part of Terms and Conditions of the Service.

§ 2.

[Definitions]

The terms used in this policy mean:

- a. Controller - "FROPT" KUROWSKA-LOEDL, MILEJSKA SPÓŁKA JAWNA, with its registered office in Krakow, 30-110 at J. I. Kraszewskiego street 24/13, registered in the Register of Entrepreneurs of the National Court Register maintained by the District Court for the City of Krakow-Śródmieście in Krakow, XI Commercial Division of the National Court Register under number: 0000767434, Tax Identification Number 6772441173.
- b. Service - internet service available at fropt.pl
- c. User - a natural person who by entering his personal data in the contact form of the Website concludes a contract or contacts the Controller in order to conclude a contract or obtain information on products offered by the Controller.
- d. Newsletter - a service provided to Users (by the Controller, via e-mail) consisting in providing Users with commercial information about FRØPT products and services.
- e. Shopping List - a shopping list created by the User at the Service.

1.

§ 3.

[Personal data protection]

1. The Controller is the controller of the personal data within the meaning of art. 4 point 7 of the General Data Protection Regulation (GDPR) in relation to personal data collected via the Service.
2. You have the right to access personal data collected by Controller and their rectification. The User also has the right to demand removal or restriction of the processing of personal data and transfer of data to another controller on the terms set out in generally applicable laws. The User is also entitled to object to the processing of his personal data, in particular in the situation of profiling on the basis of personal data being processed.
3. The User is entitled to submit a complaint to the supervisory body (the President of the Office for Personal Data Protection) whenever there is a suspicion that his personal data are being processed in violation of the law.
4. In the event of a change of personal data, the User immediately informs the Controller about this fact by sending an appropriate e-mail to hey@fropt.pl
5. Users' personal data is not transferred to recipients of data within the meaning of the GDPR, except for cases where such an obligation is incumbent on the Controller based on generally applicable law, entities processing data on behalf of the Controller.

§ 4.

[Orders]

1. To place an order via the Service, User shall provide his personal data. Providing data is voluntary but necessary to place an order.

2. By using the order form, the Controller collects the following personal data:
 - a. first name and last name;
 - b. address for correspondence;
 - c. phone number;
 - d. e-mail address.
3. The Controller processes personal data collected via the order form for the purpose of conclusion of a contract with the User and its proper performance.
4. Personal data collected via the order form are processed under the art. 6 sec. 1 letter b) GDPR.
5. Personal data collected for this purpose shall be processed until the completion of the contract concluded with the User. These data may also be processed after that time in order to assert or protect against claims arising from this contract, which will be done under the art. 6 sec. 1 letter f) GDPR, in pursuance of the justified interest of the Controller, until these claims expire.
6. Personal data collected via the order form will also be processed in order to fulfill the obligations of the Controller resulting from the generally applicable regulations, including tax regulations, which will be done under the art. 6 sec. 1 letter c) GDPR, until these obligations expire.

§ 5.

[Newsletter and Shopping List]

1. To use the Newsletter or to send the Shopping List to the e-mail address provided by the User, User shall provide his personal data. Providing data is voluntary but necessary to use the abovementioned services.
2. Using the Newsletter form, the Controller collects the following personal data:
 - a. name;
 - b. e-mail address.
3. The Controller processes personal data collected via the Newsletter form for marketing purposes.
4. In connection with the User's use of the option to export the Shopping List, the Controller collects personal data in the form of an e-mail address.
5. The Controller processes personal data collected in connection with sending the Shopping List in order to handle this request and send the Shopping List generated by the User to the e-mail address provided by him.
6. Personal data collected in connection with using the Newsletter form or sending the Shopping List are processed on the basis of the consent given by the User. The consent specified above is voluntary but necessary to use the services specified above. The User is also entitled to withdraw the consent at any time.
7. Data collected for this purpose are processed until the consent has been withdrawn.

§ 6.

[Inquiries]

1. In the event that the User addresses to the Controller any inquiries via any type of contact form or other way, the Controller will process personal data provided by the User in this request.
2. The Controller processes the data sent in the inquiry in order to contact with the User.
3. Personal data sent in the inquiry are processed as part of the performance of the legitimate interests pursued by the Controller, under the art. 6 par. 1 letter f) RODO, in connection with the handling of the inquiry.
4. The data processed in order to serve the inquiry is processed for a period of 10 years

from the moment the inquiry is received or the subject case was closed.

§ 7.

[Security of personal data]

1. The Users personal data are processed on the highest-class equipment and servers in appropriate security rosted information storage centers accessible only to authorized persons.
2. The Controller processes Users personal data with respect all legal and technical requirements imposed on him by the generally applicable provisions on protecting personal data.
3. The Users personal data, within the limits set out in this policy and generally applicable legal regulations, will be kept confidential.

§ 8.

[Cookies policy]

1. The Controller uses cookies files in particular to adapt the Service to fulfill User's needs and for statistical purposes. Cookies are small text files sent by the internet service that the to the Users device.
2. The data collected in logs is used only for the purpose of managing the Service.
3. According to the practice of most websites, we store HTTP queries directed to the server (server logs). In connection with the above, the following may be stored:
 - a. IP addresses from which Users browse the Service;
 - b. the time of arrival of the inquiry;
 - c. time to send a response;
 - d. User's device name;
 - e. information about errors in the communication: Service – User's device;
 - f. the so-called refer link;
 - g. information about the User's browser.
4. The collected logs are stored for a period of 10 years as a material used to manage the Service. Information contained therein are not disclosed to anyone except the entities authorized to manage the Service. Collective summary in the form of any statistics based on the log files do not contain any identifying characteristics of the Users.
5. The following cookies files are used by the Service:
 - a. session cookies, including session Google Analytics cookies and Google Advertising Domain cookies (expiring at the end of the session and closing the browser);
 - b. long-term Google Universal Analytics cookies (expiring after 730 days);
 - c. short-term Google Universal Analytics cookies (expiring after 1 day);
 - d. Facebook cookies (expiring after 90 days).
6. Third parties sites whose content is presented in the Service may also use cookies, which allow Users to log in and serve ads that relating to the User's behaviour.
7. Web browser allows the change of the cookies settings. Lack of change of these settings shall be considered as the consent for the cookies specified above.

§ 9.

[Contact]

1. The User may contact the Controller at any time to obtain information on how the Controller processes or intends to process his personal data.
2. To the extent unregulated in this policy, generally applicable law applies.

3. The Controller can be contacted by sending a message to the following e-mail address:
hey@fropt.pl.